

BVPI Quarterly Monitoring Performance Overview

BVPI	Description	Target 04/05	1st Quarter Results	2nd Quarter Results	On target ?	2003/04 year end Quartiles	Predicted year end Quartiles	Comments
BV 008	% of invoices that were paid by the authority within 30 days	90%	88.92%	87.06%	X	Worst	Worst	Performance has shown an improvement as from September we have revisited the audit commission definition and have altered our calculation.
BV 009 *	% of Council Tax collected	97%	29.39%	55.37%	X	Worst	Worst	
BV 010	% of non-domestic rates due for the financial year, which were received by the authority.	99%	36.67%	61.73%	✓	Second	Best	
BV 012 *	The number of working days/shifts lost due to sickness absence.	8 days	2.35 days	4.84 days	X	Worst	Second	Figure is cumulative. Year End Audit shows systems failure. Qualified.
BV 66a *	Local authority rent collection and arrears: proportion of rent collected.	96.90%	83.47%	91.86%	✓	Worst	Best	Audit shows systems failure. Qualified.
BV 078a *	Average time for processing new claims.	40%	38.1 days	33.62 days	✓	Worst	Second	
BV 078b *	Average time for processing notifications of changes of circumstance	15	15.2 days	14.97 days	✓	Worst	Third	
BV 079a	Percentage of cases for which the calculation of the amount of benefit due was correct	95%	94.40%	94.40%	✓	Worst	Worst	
BV 079b *	% of recoverable overpayments (excluding Council Tax Benefit) that were recovered in the year.	55%	18.07%	29.81%	✓	Worst	Third	
BV 082a	% of the total tonnage of household waste arisings which have been recycled.	16.50%	15.29%	14.09%		Best	Best	Decline in performance is due to seasonal variation such as the colleges
BV 109a	% of planning applications determined in line with the Government's new development control targets to determine: 60% of major applications in 13 weeks	48%	53%	60%	✓	Worst	Worst	The Planning Control team has met all three of the Government's performance targets for processing planning applications this quarter
BV 109b	% of minor applications in 8 weeks;	72%	70%	78%	✓	Best	Best	
BV 109c	% of other applications in 8 weeks.	80%	78%	83%	✓	Second	Second	

* indicators that are included in the CPA Improvement Plan and committed to raising performance out of the worst quartile